MA

MICHAEL ANDERSON

NETWORK TECHNICIAN

CONTACT

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- 📍 San Francisco, CA

SKILLS

- Network design
- Telecommunications
- Firewall configuration
- Performance monitoring
- Team collaboration
- Training delivery

LANGUAGES

- English
- Spanish
- French

EDUCATION

ASSOCIATE DEGREE IN NETWORK ADMINISTRATION, COMMUNITY COLLEGE

ACHIEVEMENTS

- Expanded network capacity by 30% through strategic upgrades.
- Recognized for exceptional customer service during a major outage resolution.
- Improved network performance metrics by implementing monitoring tools.

PROFILE

Results-driven Network Technician with extensive experience in the telecommunications sector. Skilled in designing, implementing, and managing complex network systems to support business operations. Proven ability to diagnose and resolve issues promptly, maintaining high levels of performance and reliability. Strong analytical skills and attention to detail, enabling effective troubleshooting and optimization of network configurations.

EXPERIENCE

NETWORK TECHNICIAN

Telecom Innovations

2016 - Present

- Designed and deployed scalable network solutions for over 100 clients.
- Configured and maintained routers, switches, and firewalls to ensure security.
- Streamlined troubleshooting processes, reducing average downtime by 40%.
- Conducted training for junior technicians on advanced networking concepts.
- Utilized performance monitoring tools to analyze and report on network health.
- Collaborated on a project that expanded service coverage to rural areas.

NETWORK ASSISTANT

Global Telecom Services

2014 - 2016

- Supported daily operations of a multi-site network.
- Assisted in troubleshooting and resolving network outages in a timely manner.
- Maintained network documentation and updated system configurations.
- Performed routine inspections of network infrastructure.
- Worked with vendors to procure necessary hardware and software.
- Participated in network security audits and compliance checks.