MA

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SKILLS

- Healthcare Networking
- HIPAA Compliance
- Technical Support
- Troubleshooting
- Documentation
- Collaboration

EDUCATION

BACHELOR OF SCIENCE IN NETWORK ENGINEERING - HEALTH UNIVERSITY, 2019

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Played a key role in achieving 100% compliance during the annual audit.
- Recognized for exceptional service in maintaining network uptime.
- Contributed to a project that improved patient data access speed by 15%.

Michael Anderson

NETWORK SUPPORT ENGINEER

Innovative Network Support Engineer with 4 years of experience in providing robust support for network infrastructures in the healthcare industry. Skilled in maintaining secure and reliable networks to protect sensitive patient data while ensuring compliance with industry regulations. Experienced in deploying networking solutions that enhance operational efficiency and improve patient care.

EXPERIENCE

NETWORK SUPPORT ENGINEER

HealthTech Solutions

2016 - Present

- Managed network systems for a multi-site healthcare organization.
- Configured network hardware to ensure compliance with HIPAA regulations.
- Collaborated with IT teams to implement secure remote access solutions.
- Monitored network performance and security, identifying vulnerabilities.
- Provided technical support to clinical staff for network-related issues.
- Prepared documentation for network configurations and security protocols.

IT NETWORK TECHNICIAN

City Hospital

2014 - 2016

- Supported the installation and configuration of hospital network systems.
- Troubleshot network connectivity issues and implemented fixes.
- Maintained accurate records of network inventory and configurations.
- Worked with vendors to procure networking equipment and services.
- Developed training materials for staff on network usage and security.
- Assisted in routine audits of network systems to ensure compliance.