MA

MICHAEL ANDERSON
WIRELESS NETWORK ENGINEER

CONTACT

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📍 San Francisco, CA

SKILLS

- Wireless Networking
- Troubleshooting
- Network Security
- Site Surveys
- Technical Support
- Documentation

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, STATE UNIVERSITY

ACHIEVEMENTS

- Successfully implemented a wireless network for a large educational institution, increasing student satisfaction.
- Received the 'Rising Star' award for outstanding contributions to network projects.
- Led a project that reduced equipment costs by 15% through vendor negotiation.

PROFILE

Detail-oriented Network Implementation Engineer with 5 years of experience specializing in wireless networking solutions. Proficient in deploying and managing Wi-Fi networks for both enterprise and educational environments. Known for designing robust network architectures that enhance connectivity and user experience. Strong analytical skills with the ability to troubleshoot complex networking issues swiftly.

EXPERIENCE

WIRELESS NETWORK ENGINEER

EduConnect

2016 - Present

- Engineered and implemented a wireless network for a campus with over 10,000 users, achieving 95% coverage.
- Configured and optimized access points to ensure high-speed internet access across all areas.
- Conducted site surveys to assess coverage needs and identify potential interference sources.
- Collaborated with IT teams to integrate wireless solutions with existing network infrastructures.
- Trained staff on best practices for network security and user access.
- Monitored network performance using advanced tools, resulting in a 20% reduction in connectivity issues.

NETWORK TECHNICIAN

ConnectNow

2014 - 2016

- Assisted in the deployment of network cabling and hardware for various client projects.
- Performed routine maintenance and troubleshooting of network components, improving overall reliability.
- Documented network configurations and provided technical support to end-users.
- Supported the implementation of security protocols to safeguard network integrity.
- Participated in team meetings to discuss project progress and address any challenges.
- Achieved a customer satisfaction rating of 90% through personalized support and rapid issue resolution.