MA

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SKILLS

- Network Administration
- Wireless Networking
- Technical Support
- Policy Development
- Performance Monitoring
- Collaboration

EDUCATION

BACHELOR OF SCIENCE IN NETWORK ENGINEERING, STATE COLLEGE

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased student satisfaction ratings by 40% through improved network access and reliability.
- Successfully led a project to upgrade network infrastructure across multiple campuses.
- Awarded 'Excellence in IT Support' for outstanding contributions to network management.

Michael Anderson

NETWORK ADMINISTRATOR

Proactive Network Configuration Engineer with 6 years of experience in the education sector. My expertise focuses on creating secure and efficient networks that support learning environments. I have a strong foundation in both wired and wireless networking technologies and am adept at using various configuration tools. I have a track record of improving connectivity for students and faculty, ensuring reliable access to educational resources.

EXPERIENCE

NETWORK ADMINISTRATOR

Citywide School District

2016 - Present

- Managed the configuration and maintenance of the district-wide network, serving over 10,000 users.
- Implemented wireless networks in all school buildings, increasing student access to technology by 50%.
- Monitored network performance and security, achieving a 99% uptime rate.
- Developed and enforced network usage policies to ensure compliance and security.
- Provided technical support and training for staff on network tools and resources.
- Collaborated with vendors to ensure timely upgrades and maintenance of network infrastructure.

IT SUPPORT SPECIALIST

Local Community College

2014 - 2016

- Supported the IT department in maintaining network infrastructure for academic programs.
- Assisted in troubleshooting connectivity issues, significantly improving response times.
- Documented network configurations and updates for future reference.
- Facilitated workshops for faculty on best practices for network usage.
- Collaborated with students and staff to address technical challenges effectively.
- Participated in special projects aimed at enhancing network capabilities for educational initiatives.