



MICHAEL ANDERSON

NETWORK ADMINISTRATOR

CONTACT

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-  San Francisco, CA

SKILLS

- Network Design
- Security Protocols
- VPN
- Firewall Management
- Performance Monitoring
- Documentation

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, STATE UNIVERSITY, 2016

ACHIEVEMENTS

- Increased network efficiency by 20% through strategic implementation of new technologies.
- Successfully managed a project that reduced downtime by 50% during system upgrades.
- Received commendation for outstanding customer service in handling user technical issues.

PROFILE

Dynamic and detail-oriented Network Administrator with a strong foundation in network design and security protocols. With over 5 years of experience in the telecommunications industry, I have developed a unique skill set that includes optimizing network performance and implementing effective disaster recovery plans. My proactive approach to network management ensures minimal disruption and high service availability.

EXPERIENCE

NETWORK ADMINISTRATOR

Telecom Innovations

2016 - Present

- Administered and maintained network infrastructure for over 500 users across multiple locations.
- Implemented firewall and VPN solutions, enhancing security while facilitating remote access.
- Monitored network performance and made adjustments to optimize data flow.
- Conducted training sessions for staff on best practices in network usage and security.
- Collaborated with IT teams to integrate new technologies into existing systems.
- Developed documentation for network configurations and operational procedures.

JUNIOR NETWORK ADMINISTRATOR

NextGen Communications

2014 - 2016

- Assisted in the deployment of network upgrades, improving overall system performance.
- Provided support for network-related issues, achieving a 95% resolution rate on first contact.
- Helped maintain accurate inventory of networking equipment and licenses.
- Participated in the development of network policies and procedures.
- Monitored network traffic and generated reports for management review.
- Supported disaster recovery testing and documentation efforts.