



MICHAEL ANDERSON

Senior Network Administrator

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SUMMARY

Results-oriented Network Administrator with over 8 years of experience in managing and optimizing network infrastructures for both small businesses and large corporations. Proven expertise in designing scalable networks, troubleshooting complex issues, and ensuring high availability of network services. Adept at implementing security measures to safeguard sensitive data while enhancing overall system performance.

WORK EXPERIENCE

Senior Network Administrator Tech Solutions Inc.

Jan 2023 - Present

- Designed and implemented a robust network infrastructure that improved uptime by 30%.
- Managed WAN and LAN configurations and ensured optimal performance across all departments.
- Conducted regular security audits and vulnerability assessments to maintain data integrity.
- Increased network speed by 40% through hardware upgrades and configuration changes.
- Led a team of 4 technicians in troubleshooting and resolving network issues.
- Utilized Cisco and Juniper equipment to deploy scalable solutions for client needs.

Network Engineer Global Networks Ltd.

Jan 2020 - Dec 2022

- Implemented network monitoring tools to proactively identify and resolve issues.
 - Collaborated with software engineers to optimize application performance over the network.
 - Documented network configurations and changes to maintain compliance with industry standards.
 - Provided technical support and training for junior staff and end-users.
 - Streamlined network operations leading to a 25% reduction in incident response time.
 - Engaged in capacity planning to prepare for future network demands.
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EDUCATION

Bachelor of Science in Information Technology, University of Technology, 2014

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Network Security, Cisco, Troubleshooting, LAN/WAN, Network Monitoring, Performance Optimization
- **Awards/Activities:** Awarded 'Employee of the Year' for exceptional performance in 2021.
- **Awards/Activities:** Successfully led a project that reduced operational costs by 15% through efficient resource management.
- **Awards/Activities:** Recognized for developing a training program that improved team productivity by 20%.
- **Languages:** English, Spanish, French