

MICHAEL ANDERSON

Community Engagement Manager

- San Francisco, CA
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Engaged and community-focused Municipal Services Coordinator with a commitment to enhancing public services through collaborative approaches and innovative solutions. Extensive experience in community outreach and program management, with a strong emphasis on building relationships with stakeholders to promote transparency and inclusivity. Proven ability to lead initiatives that address community needs and improve service access.

WORK EXPERIENCE

Community Engagement Manager | Village of Crestwood

Jan 2022 – Present

- Designed and implemented community outreach programs that increased participation by 45%.
- Facilitated public meetings to gather feedback on municipal initiatives.
- Developed partnerships with local organizations to enhance service delivery.
- Managed volunteer teams for community service events.
- Conducted training sessions for staff on community engagement strategies.
- Monitored and evaluated program outcomes to ensure effectiveness.

Program Coordinator | City of Fairview

Jul 2019 – Dec 2021

- Coordinated public service programs aimed at improving quality of life.
- Engaged with community members to assess needs and gather feedback.
- Developed promotional materials to raise awareness of available services.
- Managed budgets for community programs, ensuring fiscal accountability.
- Collaborated with other departments to enhance service integration.
- Facilitated workshops on civic engagement and community involvement.

SKILLS

Community Engagement

Program Management

Public Relations

Volunteer Coordination

Stakeholder Relationships

Needs Assessment

EDUCATION

Bachelor of Arts in Sociology

2015 – 2019

Crestwood University

ACHIEVEMENTS

- Recognized for outstanding service with the 'Community Champion Award' in 2022.
- Increased access to municipal services for underserved populations by 50%.
- Successfully organized a community fair that attracted over 1,000 participants.

LANGUAGES

English

Spanish

French