

MICHAEL ANDERSON

MPLS Network Engineer

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Proactive MPLS Network Engineer with over 4 years of experience in the financial services industry. Specialized in deploying and managing secure MPLS networks that ensure high availability and performance for financial transactions. Strong analytical skills, with a focus on risk assessment and network reliability. Committed to fostering collaboration among teams to achieve common goals.

WORK EXPERIENCE

MPLS Network Engineer | Finance Network Solutions

Jan 2022 – Present

- Deployed and managed MPLS networks, ensuring 99.9% uptime for financial applications.
- Conducted risk assessments to identify potential vulnerabilities in the network infrastructure.
- Collaborated with cybersecurity teams to implement security measures that protect sensitive data.
- Documented network configurations and processes for compliance and audits.
- Provided technical support for network issues, improving response times by 30%.
- Participated in project meetings to discuss network improvements and updates.

Network Support Specialist | Secure Financial Services

Jul 2019 – Dec 2021

- Assisted in the maintenance of MPLS networks, ensuring high performance and availability.
- Supported troubleshooting efforts for network-related issues, achieving a 90% first-call resolution rate.
- Monitored network traffic to identify and mitigate potential threats proactively.
- Engaged with clients to understand their networking needs and provide effective solutions.
- Documented network issues and resolutions, contributing to knowledge sharing within the team.
- Participated in training sessions on new networking technologies and best practices.

SKILLS

MPLS Network Security Risk Assessment Troubleshooting Technical Support Documentation

EDUCATION

Bachelor of Science in Computer Networking

2015 – 2019

Institute of Finance Technology

ACHIEVEMENTS

- Improved network performance by 30% through proactive maintenance and optimization.
- Received 'Employee of the Month' award for exceptional service delivery in 2020.
- Successfully contributed to a project that enhanced network security measures across the organization.

LANGUAGES

English Spanish French