MICHAEL ANDERSON

MPLS Network Engineer

Results-oriented MPLS Network Engineer with extensive experience in the healthcare technology sector. Over 7 years of proven expertise in designing and implementing secure MPLS networks that support critical healthcare applications. Skilled in ensuring compliance with regulatory standards and optimizing data flow for improved patient care. Strong communicator with a knack for translating complex technical concepts into user-friendly language for non-technical stakeholders.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Science in Network Administration

University of Health Sciences
2016-2020

SKILLS

- MPLS
- Healthcare Compliance
- Network Security
- Troubleshooting
- Client Relations
- Performance Monitoring

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

MPLS Network Engineer   2020-2023

HealthTech Solutions

- Designed and implemented MPLS networks for healthcare clients, resulting in a 30% improvement in application performance.
- Ensured compliance with HIPAA and other regulatory requirements through diligent network management.
- Collaborated with clinical teams to understand their network needs and provide tailored solutions.
- Developed and executed network security policies to safeguard patient data.
- Conducted training sessions for staff on network usage and security best practices.
- Monitored network performance and provided regular updates to stakeholders, ensuring transparency.

Network Analyst   2019-2020

Care Systems Inc.

- Supported the implementation of MPLS networks across multiple healthcare facilities, enhancing connectivity.
- Assisted in troubleshooting network issues, achieving a 95% resolution rate on the first call.
- Documented network configurations and procedures for compliance audits.
- Engaged with vendors to procure networking hardware, ensuring budget adherence.
- Participated in cross-functional meetings to discuss ongoing network projects and improvements.
- Provided technical support to end-users, enhancing their experience with network services.

ACHIEVEMENTS

- Improved data transmission speeds by 25% through network optimization efforts.
- Received 'Outstanding Employee' recognition for contributions to network security initiatives.
- Successfully trained over 50 staff members on network best practices and compliance.