MA

CONTACT

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📍 San Francisco, CA

SKILLS

- MPLS
- Network Monitoring
- Technical Support
- Configuration Management
- Data Analysis
- Team Collaboration

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, COLLEGE OF ENGINEERING

ACHIEVEMENTS

- Successfully reduced network downtime by 15% through proactive monitoring and maintenance.
- Received commendation from management for exceptional performance during a major network upgrade.
- Contributed to a project that enhanced network security, resulting in zero breaches over a 12-month period.

MICHAEL ANDERSON

MPLS NETWORK ENGINEER

PROFILE

Dynamic MPLS Network Engineer with 5 years of extensive experience in managing complex network systems in a fast-paced telecommunications environment. Demonstrated ability to troubleshoot and resolve networking issues, ensuring seamless operations and high availability. Expert in implementing MPLS solutions that enhance connectivity and optimize data flow. Strong analytical skills with a commitment to continuous improvement and learning new technologies.

EXPERIENCE

MPLS NETWORK ENGINEER

Telecom Solutions LLC

2016 - Present

- Implemented MPLS solutions across multiple sites, increasing bandwidth availability by 40%.
- Configured and tested networking equipment, ensuring compliance with industry standards.
- Conducted regular network performance monitoring, identifying and mitigating potential risks.
- Collaborated with project managers to deliver network solutions on time and within budget.
- Provided technical support for MPLS-related inquiries, enhancing customer satisfaction.
- Documented network configurations and changes for audit and compliance purposes.

JUNIOR NETWORK ENGINEER

Network Services Group

2014 - 2016

- Assisted in the deployment of MPLS networks, contributing to project planning and execution.
- Performed routine network maintenance and upgrades, reducing downtime by 20%.
- Supported senior engineers in troubleshooting complex network issues, improving resolution times.
- Engaged in training programs to enhance skills in network technologies and tools.
- Participated in the development of network diagrams and documentation for client projects.
- Monitored network traffic and reported anomalies to senior staff for further investigation.