



MICHAEL ANDERSON

Senior MPLS Network Engineer

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SUMMARY

Result-driven MPLS Network Engineer with over 8 years of experience in designing, implementing, and maintaining advanced network infrastructure. Skilled in optimizing network performance and reliability, with a strong focus on MPLS technology and its applications in large-scale environments. Proven expertise in collaborating with cross-functional teams to identify business needs and deliver effective network solutions.

WORK EXPERIENCE

Senior MPLS Network Engineer Tech Innovations Corp

Jan 2023 - Present

- Designed and implemented scalable MPLS networks for enterprise clients, improving data transmission efficiency by 30%.
- Managed a team of junior engineers, providing mentorship and guidance on best practices in network design.
- Conducted network performance assessments and recommended optimizations, resulting in a 25% reduction in latency.
- Collaborated with vendors to integrate new networking equipment, ensuring compatibility with existing systems.
- Developed disaster recovery plans for critical network infrastructure, enhancing business continuity.
- Monitored network traffic and performance, proactively addressing issues to minimize downtime.

Network Engineer Global Networks Inc.

Jan 2020 - Dec 2022

- Configured and maintained MPLS routers and switches, ensuring optimal performance across multiple locations.
 - Participated in network design sessions, contributing to the development of high-availability solutions.
 - Assisted in troubleshooting and resolving complex network issues, achieving a 90% first-call resolution rate.
 - Prepared documentation and diagrams for network architecture, promoting clarity and knowledge sharing.
 - Implemented security protocols to protect against unauthorized access and data breaches.
 - Coordinated with IT support teams to facilitate smooth network upgrades and migrations.
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EDUCATION

Bachelor of Science in Computer Science, University of Technology

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** MPLS, Routing Protocols, Network Security, Network Design, Troubleshooting, Project Management
- **Awards/Activities:** Recognized as 'Employee of the Year' for outstanding performance in 2020.
- **Awards/Activities:** Successfully led a project that upgraded the entire MPLS infrastructure, resulting in a cost savings of 15% annually.
- **Awards/Activities:** Achieved a 98% customer satisfaction rating in network services provided over the last two years.
- **Languages:** English, Spanish, French