



MICHAEL ANDERSON

MOTOR INSURANCE UNDERWRITER

CONTACT

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- San Francisco, CA

SKILLS

- underwriting
- claims management
- risk analysis
- customer service
- data analysis
- negotiation

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF ARTS IN FINANCE,
BOSTON UNIVERSITY, 2014**

ACHIEVEMENTS

- Reduced claims processing time by 20% through the implementation of an automated system.
- Received 'Outstanding Employee' recognition for consistently exceeding performance metrics.
- Successfully resolved over 95% of claims within the first contact, enhancing client satisfaction.

PROFILE

Highly skilled Motor Insurance Agent with a solid background in underwriting and claims management, bringing over 8 years of dedicated service in the insurance industry. Exceptional ability to analyze client needs and provide tailored insurance solutions that mitigate risk and enhance customer satisfaction. Proficient in leveraging technology to streamline processes and improve efficiency.

EXPERIENCE

MOTOR INSURANCE UNDERWRITER

SafeGuard Insurance Agency

2016 - Present

- Evaluated insurance applications and determined coverage eligibility based on risk assessment.
- Collaborated with agents to develop customized insurance packages for clients.
- Utilized underwriting software to analyze data and assess risk profiles.
- Reviewed and processed policy renewals, ensuring accuracy and compliance.
- Conducted training sessions for new underwriters on best practices and regulatory requirements.
- Participated in industry seminars to enhance knowledge of emerging trends and technologies.

CLAIMS ADJUSTER

Trust Insurance Partners

2014 - 2016

- Investigated motor insurance claims to determine validity and extent of damage.
- Coordinated with clients and service providers to facilitate claim resolution.
- Prepared detailed reports documenting findings and recommendations for claims settlement.
- Negotiated settlements with clients, ensuring fair compensation while managing costs.
- Maintained meticulous records of claims activity and outcomes.
- Provided exceptional customer service, addressing client inquiries and concerns promptly.