



MICHAEL ANDERSON

Modular Furniture Installer - Hospitality

Innovative modular furniture installer with significant experience in the hospitality industry, specializing in creating inviting and functional spaces for guests. Demonstrates a deep understanding of design trends and operational needs in hotels and restaurants, ensuring that installations enhance customer experiences. Recognized for exceptional attention to detail and the ability to work collaboratively with design teams to bring concepts to life.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Arts in Hospitality Management

University of Nevada
2013

SKILLS

- hospitality design
- customer service
- project management
- teamwork
- safety compliance
- quality assurance

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

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2020-2023

Luxury Stay Group

- Executed the installation of modular furniture in upscale hotel lobbies and dining areas.
- Collaborated with designers to create layouts that reflect brand aesthetics.
- Managed installation projects from concept through to completion, ensuring timely delivery.
- Maintained high standards of cleanliness and organization on job sites.
- Participated in client meetings to understand and implement specific requirements.
- Achieved a 90% customer satisfaction rating through attention to detail and quality service.

Installation Technician

2019-2020

Comfort Haven Furnishings

- Assisted in the setup of modular furniture in boutique hotels.
- Engaged in daily communication with design teams to ensure alignment with vision.
- Maintained tools and equipment for optimal performance during installations.
- Conducted quality assurance checks post-installation to ensure client satisfaction.
- Supported project managers in adhering to installation timelines and budgets.
- Participated in safety training sessions to uphold industry standards.

ACHIEVEMENTS

- Successfully completed over 100 installations in high-end hospitality venues.
- Recognized for exceptional performance in client satisfaction ratings.
- Streamlined installation processes, resulting in a 20% reduction in project times.