



MICHAEL ANDERSON

Senior Mobile Testing Engineer

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SUMMARY

Enthusiastic Mobile Testing Engineer with over 6 years of experience in mobile application testing and quality assurance. Proven track record of enhancing user experience by identifying and resolving bugs in mobile applications across various platforms. My expertise spans both manual and automated testing processes, utilizing tools such as Appium and Selenium.

WORK EXPERIENCE

Senior Mobile Testing Engineer Tech Innovations Inc.

Jan 2023 - Present

- Led the mobile testing team to improve app quality by implementing automated testing frameworks.
- Collaborated with developers to define testing requirements and optimize testing processes.
- Developed and maintained test cases, reducing the average testing time by 30%.
- Executed regression tests, ensuring high performance across multiple devices and platforms.
- Trained junior testers on best practices in mobile testing and test automation.
- Analyzed user feedback and bug reports, resulting in a 25% increase in customer satisfaction ratings.

Mobile QA Tester Creative Apps Ltd.

Jan 2020 - Dec 2022

- Performed manual testing on iOS and Android applications, identifying critical bugs pre-launch.
 - Implemented test strategies that improved the testing process efficiency by 20%.
 - Worked closely with UX/UI teams to ensure the best user experience through rigorous testing.
 - Utilized JIRA for tracking bugs and managing test cases effectively.
 - Conducted performance and security testing to ensure robust application functionality.
 - Participated in Agile ceremonies, contributing to sprint planning and retrospective discussions.
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EDUCATION

Bachelor of Science in Computer Science from State University

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Appium, Selenium, JIRA, Agile, Manual Testing, Automated Testing
- **Awards/Activities:** Awarded 'Employee of the Year' for outstanding contributions to the mobile testing team.
- **Awards/Activities:** Successfully led a project that reduced the number of critical bugs at launch by 40%.
- **Awards/Activities:** Implemented a new testing strategy that saved 200 hours of testing time annually.
- **Languages:** English, Spanish, French