



# MICHAEL ANDERSON

## Mobile Quality Assurance Specialist

As a Mobile Quality Engineer with expertise in the retail industry, I have over 7 years of experience ensuring that mobile applications deliver seamless user experiences. My career has been centered around developing testing strategies that align with business goals and improve customer satisfaction. I possess a strong background in both functional and non-functional testing and have successfully implemented automated testing frameworks that have significantly reduced time-to-market for mobile applications.

### CONTACT

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- San Francisco, CA

### EDUCATION

#### Bachelor of Science in Business Information Systems

University  
2016-2020

### SKILLS

- Mobile Quality Assurance
- Retail Applications
- Selenium
- TestRail
- User-Centric Design
- Performance Testing

### LANGUAGES

- English
- Spanish
- French

### WORK EXPERIENCE

#### Mobile Quality Assurance Specialist

2020-2023

RetailTech Solutions

- Developed and executed comprehensive testing plans for retail mobile applications.
- Implemented automated testing using Selenium, improving testing efficiency by 45%.
- Collaborated with product owners to ensure alignment of testing with business objectives.
- Conducted performance testing to ensure applications met load and response time requirements.
- Analyzed user feedback and testing data to inform future development cycles.
- Provided training and support for team members on testing best practices.

#### QA Engineer

2019-2020

ShopSmart Mobile

- Executed manual and automated testing for mobile retail applications to ensure functionality.
- Tracked defects using TestRail, facilitating transparent communication with development teams.
- Participated in sprint planning meetings to enhance collaboration between teams.
- Conducted usability testing sessions to gather insights for improving user interfaces.
- Assisted in the development of user stories and acceptance criteria for testing.
- Supported the launch of a mobile shopping app that exceeded download targets.

### ACHIEVEMENTS

- Increased application performance ratings by 30% through strategic testing initiatives.
- Recognized for outstanding teamwork and collaboration during a major app launch.
- Successfully contributed to the implementation of automated testing that reduced testing time by 50%.