



MICHAEL ANDERSON

Senior Quality Assurance Analyst

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SUMMARY

An accomplished Milk Quality Analyst with over 10 years of experience in the dairy industry, specializing in quality control and assurance processes. Expertise in developing and implementing rigorous testing protocols to ensure compliance with industry standards and regulations. Proficient in utilizing advanced analytical techniques and equipment to assess milk quality, including microbiological testing and chemical analysis.

WORK EXPERIENCE

Senior Quality Assurance Analyst Dairy Innovations Inc.

Jan 2023 - Present

- Conducted regular audits of milk processing facilities to ensure adherence to quality standards.
- Developed and executed testing protocols for microbiological and chemical analysis.
- Collaborated with production teams to address quality issues promptly.
- Trained staff on quality control procedures and best practices.
- Managed documentation and reporting of quality metrics to stakeholders.
- Implemented corrective actions based on audit findings, improving overall quality compliance.

Quality Control Technician Fresh Dairy Co.

Jan 2020 - Dec 2022

- Performed routine quality checks on raw and finished milk products.
 - Utilized laboratory equipment to analyze samples for quality assurance.
 - Documented test results and maintained accurate quality records.
 - Assisted in the development of quality improvement strategies.
 - Reported discrepancies and worked with teams to resolve issues.
 - Participated in training sessions to enhance quality knowledge across departments.
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EDUCATION

Bachelor of Science in Food Science, University of Dairy Technology, 2011

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Quality Control, Analytical Testing, Regulatory Compliance, Continuous Improvement, Team Collaboration, Training and Development
- **Awards/Activities:** Successfully reduced product recalls by 30% through enhanced quality protocols.
- **Awards/Activities:** Recognized as Employee of the Year for outstanding contributions to quality assurance.
- **Awards/Activities:** Led a project that improved testing turnaround time by 20%.
- **Languages:** English, Spanish, French