



MICHAEL ANDERSON

LEAD ENGRAVER

CONTACT

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-  San Francisco, CA

SKILLS

- Manual engraving
- CNC technology
- design software
- project management
- client consultations
- quality control

LANGUAGES

- English
- Spanish
- French

EDUCATION

DIPLOMA IN METALWORKING TECHNOLOGY, TECHNICAL INSTITUTE, 2015

ACHIEVEMENTS

- Achieved a 95% client retention rate through exceptional service and craftsmanship.
- Recognized for outstanding creativity with a regional design award in 2021.
- Successfully completed over 300 projects within budget and on time.

PROFILE

Highly skilled Metal Engraver with a profound expertise in traditional and modern engraving techniques spanning 8 years. Recognized for the ability to effectively translate client ideas into tangible designs, delivering products that exceed expectations. Extensive experience in both manual and automated engraving processes, with a strong emphasis on attention to detail and craftsmanship.

EXPERIENCE

LEAD ENGRAVER

Custom Metal Creations

2016 - Present

- Oversaw the engraving department, managing a team of 5 engravers.
- Designed and executed intricate engravings on custom orders for high-end clientele.
- Developed training programs for staff on new engraving technologies.
- Implemented a quality control process that decreased errors by 25%.
- Created detailed project timelines and budgets to enhance operational efficiency.
- Engaged in direct client consultations to understand project requirements.

METAL ENGRAVER

Heritage Engraving Co.

2014 - 2016

- Performed high-precision engravings on a variety of metal substrates.
- Collaborated with artists to bring their visions to life through engraving.
- Maintained detailed records of materials and time for each project.
- Conducted equipment maintenance and troubleshooting as required.
- Participated in trade shows to promote engraving services and capabilities.
- Created samples for client approval, ensuring alignment with expectations.