



# MICHAEL ANDERSON

## Mental Health Outreach Coordinator

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### SUMMARY

Dedicated and compassionate Mental Health Outreach Specialist with over 5 years of experience in community-based mental health services. Adept at developing and implementing outreach programs designed to raise awareness about mental health issues and improve access to care. Proven track record in building relationships with local organizations, mental health providers, and individuals facing mental health challenges.

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### WORK EXPERIENCE

#### Mental Health Outreach Coordinator Community Wellness Center

Jan 2023 - Present

- Designed and executed outreach programs that increased community engagement by 40% over two years.
- Collaborated with local schools to implement mental health education workshops for over 500 students.
- Provided one-on-one support to clients, assisting them in navigating mental health services.
- Trained and supervised a team of 5 outreach volunteers to enhance service delivery.
- Organized mental health awareness events that attracted over 1,000 participants annually.
- Developed partnerships with local businesses to secure funding for community initiatives.

#### Crisis Intervention Specialist Safe Haven Services

Jan 2020 - Dec 2022

- Provided crisis intervention services to individuals in acute mental health distress, achieving a 95% resolution rate.
  - Conducted assessments to determine immediate needs and appropriate resources for individuals seeking help.
  - Coordinated with emergency services to ensure safety and rapid response for at-risk clients.
  - Facilitated support groups to help individuals share experiences and coping strategies.
  - Created educational materials on coping techniques that reached over 2,000 community members.
  - Maintained accurate records of client interactions and outcomes to inform service improvements.
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### EDUCATION

#### Bachelor of Arts in Psychology, University of California, 2016

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Crisis intervention, Community outreach, Program development, Public speaking, Advocacy, Team leadership
- **Awards/Activities:** Awarded 'Employee of the Year' for outstanding service and dedication in 2020.
- **Awards/Activities:** Increased volunteer engagement by 75% through targeted recruitment strategies.
- **Awards/Activities:** Successfully secured a grant of \$50,000 to expand mental health services in the community.
- **Languages:** English, Spanish, French