



MICHAEL ANDERSON

QUALITY ASSURANCE MANAGER

CONTACT

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SKILLS

- Quality Assurance
- ISO 9001
- Quality Auditing
- FMEA
- Data Analysis
- Supplier Management

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN ELECTRICAL ENGINEERING, STANFORD UNIVERSITY, 2012

ACHIEVEMENTS

- Led a project that resulted in a 30% decrease in production defects in 2019.
- Recognized as 'Employee of the Year' for exceptional quality management contributions.
- Developed a quality training program that increased team competency by 40%.

PROFILE

Results-driven Manufacturing Quality Engineer with 10 years of experience in the electronics industry. Expertise in implementing quality assurance processes to ensure product reliability and performance. Proven ability to lead quality audits and drive corrective actions to enhance product standards. Strong background in compliance with ISO 9001 and IPC standards. Committed to continuous process improvements and team collaboration to achieve quality goals.

EXPERIENCE

QUALITY ASSURANCE MANAGER

ElectroTech Solutions

2016 - Present

- Oversaw quality assurance for a team of 20, ensuring compliance with ISO 9001 standards.
- Conducted regular quality audits that improved compliance rates by 25%.
- Developed and executed training programs on quality standards and practices.
- Implemented corrective actions for quality issues, leading to a 15% reduction in product returns.
- Collaborated with suppliers to enhance incoming material quality.
- Utilized failure mode and effects analysis (FMEA) to mitigate risk in production processes.

QUALITY ENGINEER

MicroElectronics Inc.

2014 - 2016

- Performed quality inspections on electronic components during production.
- Analyzed quality data to identify trends and recommend process improvements.
- Worked closely with engineering teams to resolve quality-related issues.
- Developed inspection procedures that enhanced product testing efficiency.
- Documented non-conformance reports and facilitated corrective actions.
- Participated in cross-functional teams focused on product development and quality assurance.