



# Michael ANDERSON

## RESIDENTIAL MAINTENANCE PLUMBER

Dedicated Maintenance Plumber with expertise in residential plumbing systems and a passion for customer satisfaction. Proven ability to troubleshoot and resolve plumbing issues effectively while offering tailored solutions to homeowners. Strong communication skills facilitate rapport with clients, ensuring their plumbing needs are met with precision. Committed to upholding high standards of safety and craftsmanship while effectively managing time and resources.

### CONTACT

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- 🌐 www.michaelanderson.com
- 📍 San Francisco, CA

### SKILLS

- customer service
- residential plumbing
- emergency response
- fixture installation
- plumbing codes
- time management

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**CERTIFICATE IN PLUMBING, STATE VOCATIONAL SCHOOL, 2016**

### ACHIEVEMENTS

- Achieved a 95% customer satisfaction rating based on client feedback.
- Recognized for outstanding performance with a Customer Service Excellence Award.
- Successfully completed over 200 residential plumbing projects within the first year.

### WORK EXPERIENCE

#### RESIDENTIAL MAINTENANCE PLUMBER

Home Comfort Plumbing

2020 - 2025

- Responded to emergency plumbing calls, providing prompt and professional service to homeowners.
- Installed and repaired fixtures such as faucets, sinks, and toilets with meticulous attention to detail.
- Conducted thorough inspections of residential plumbing systems to identify issues.
- Provided clients with recommendations on plumbing maintenance and improvements.
- Managed small-scale renovations involving plumbing modifications.
- Maintained an organized work area, ensuring compliance with safety standards.

#### APPRENTICE PLUMBER

Master Plumbing Co.

2015 - 2020

- Assisted senior plumbers in the installation and maintenance of plumbing systems.
- Learned to operate plumbing tools and equipment under supervision.
- Participated in training sessions on plumbing codes and regulations.
- Helped maintain inventory of plumbing supplies and equipment.
- Performed minor repairs and maintenance tasks as directed.
- Recorded service activities and client interactions for training purposes.