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EXPERTISE SKILLS

- production management
- quality assurance
- supplier relations
- team leadership
- technical expertise
- process optimization

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Bachelor of Arts in Textile Design, University of Design, 2009

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

PRODUCTION MANAGER - EMBROIDERY DIVISION

Accomplished Machine Embroidery Technician with over 12 years of extensive experience in the home textiles sector. Possesses a comprehensive understanding of embroidery production processes, coupled with a strong foundation in quality assurance and inventory management. Demonstrated ability to lead teams in the execution of large-scale embroidery projects while maintaining stringent standards of quality and efficiency.

PROFESSIONAL EXPERIENCE

Home Textile Solutions

Mar 2018 - Present

Production Manager - Embroidery Division

- Directed all operational aspects of the embroidery division, including workforce management and scheduling.
- Implemented process improvements that enhanced production efficiency by 20%.
- Collaborated with quality assurance teams to establish rigorous testing protocols.
- Managed supplier relationships to ensure timely delivery of materials.
- Conducted performance reviews and provided ongoing training for staff.
- Oversaw compliance with health and safety regulations within the production area.

Elegant Home Textiles

Dec 2015 - Jan 2018

Machine Embroidery Operator

- Operated high-speed embroidery machines to produce intricate home textile items.
- Maintained detailed production logs to track output and quality metrics.
- Assisted in the design process by providing technical insights on embroidery capabilities.
- Monitored machine performance and initiated repairs as necessary.
- Performed routine maintenance to ensure optimal machine functionality.
- Trained new operators on machine setup and troubleshooting techniques.

ACHIEVEMENTS

- Achieved a 98% quality rating on all completed embroidery projects during the last fiscal year.
- Reduced material waste by 25% through effective inventory management.
- Implemented a mentorship program that improved employee retention rates by 15%.