



CONTACT

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EDUCATION

Associate Degree in Security Management

Technical College
2016-2020

SKILLS

- security monitoring
- theft prevention
- staff engagement
- compliance auditing
- customer service
- reporting

LANGUAGES

- English
- Spanish
- French

MICHAEL ANDERSON

Loss Prevention Officer

Proficient Loss Prevention Officer with a solid background in retail security and asset protection. Recognized for a methodical approach to identifying and addressing theft-related challenges. Expertise in utilizing technology to monitor store environments and enhance safety protocols. Committed to fostering a culture of integrity and security among staff and customers. Proven ability to analyze data and develop effective loss prevention strategies tailored to specific retail environments.

WORK EXPERIENCE

Loss Prevention Officer

2020-2023

Convenience Store Chain

- Monitored store operations to prevent theft and ensure compliance with policies.
- Conducted regular training sessions for staff on loss prevention techniques.
- Utilized surveillance systems to detect and respond to suspicious activities.
- Assisted in developing store security policies and procedures.
- Documented theft incidents and prepared detailed reports for management.
- Engaged with customers to build trust and promote security awareness.

Security Associate

2019-2020

Large Retailer

- Assisted in monitoring security systems and responding to alerts.
- Conducted audits to ensure compliance with security protocols.
- Engaged with customers to provide assistance and promote safety.
- Documented incidents and reported findings to management.
- Participated in loss prevention meetings to discuss strategies.
- Trained new employees on security policies and procedures.

ACHIEVEMENTS

- Reduced theft incidents by 12% through effective monitoring and staff training.
- Recognized for outstanding commitment to customer service and safety.
- Successfully implemented a new incident reporting system that improved efficiency.