



# MICHAEL ANDERSON

## LOSS ASSESSMENT SPECIALIST

### CONTACT

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-  San Francisco, CA

### SKILLS

- Claims evaluation
- Negotiation
- Customer service
- Statistical analysis
- Project management
- Communication

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF ARTS IN BUSINESS ADMINISTRATION, UNIVERSITY OF TEXAS**

### ACHIEVEMENTS

- Awarded 'Top Performer' for exceeding assessment accuracy targets in 2017.
- Implemented a new filing system that improved document retrieval time by 25%.
- Contributed to a 15% increase in client satisfaction ratings through effective communication.

### PROFILE

Results-oriented Loss Assessor with extensive experience in evaluating property damage and determining appropriate compensation for clients. Demonstrated ability to analyze complex claims and provide accurate assessments that align with industry standards. Skilled in negotiating with stakeholders to reach favorable outcomes while maintaining integrity and transparency throughout the claims process. Proficient in utilizing industry-specific software to enhance the accuracy of evaluations.

### EXPERIENCE

#### LOSS ASSESSMENT SPECIALIST

##### Integrity Assessors Inc.

*2016 - Present*

- Evaluated property damage claims, providing detailed assessments and recommendations.
- Collaborated with insurance companies to ensure accurate claim settlements.
- Utilized statistical analysis to support claims evaluations and reporting.
- Engaged in continuous training to stay updated on industry regulations.
- Developed strong relationships with clients for better service delivery.
- Managed multiple cases simultaneously, ensuring timely completion of assessments.

#### JUNIOR LOSS ASSESSOR

##### Claims Experts LLC

*2014 - 2016*

- Assisted senior assessors in evaluating property damage and compiling reports.
- Conducted preliminary inspections to gather evidence and documentation.
- Maintained accurate records of all assessments and client communications.
- Supported negotiations with contractors to determine repair costs.
- Participated in team meetings to discuss claims strategies and improvements.
- Provided customer service support to clients throughout the claims process.