



MICHAEL ANDERSON

Administrator

Dedicated Long-Term Care Administrator with over 14 years of experience in managing healthcare facilities, specializing in geriatric care and rehabilitation services. Demonstrates a strong commitment to patient-centered practices and operational efficiency. Proven track record in enhancing resident satisfaction and improving care outcomes through innovative programming and staff development. Adept at navigating regulatory frameworks while fostering a culture of excellence among team members.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Science in Health Administration

University of Washington
2008

SKILLS

- Geriatric Care
- Operational Management
- Quality Improvement
- Staff Development
- Patient Engagement
- Regulatory Compliance

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Administrator

2020-2023

Harborview Long-Term Care

- Managed operations of a 120-bed facility, focusing on quality and compliance.
- Implemented resident feedback systems to improve care delivery.
- Conducted staff training to enhance skills and knowledge.
- Oversaw compliance with healthcare regulations, achieving accreditation.
- Developed community outreach programs to engage residents and families.
- Monitored performance metrics to drive quality improvements.

Long-Term Care Coordinator

2019-2020

Seaside Rehabilitation Center

- Coordinated care for residents in a skilled nursing facility with a focus on rehabilitation.
- Implemented individualized care plans to meet diverse resident needs.
- Facilitated interdisciplinary team meetings to optimize care delivery.
- Monitored patient progress and adjusted care plans accordingly.
- Engaged families in care discussions to enhance transparency.
- Developed training materials for staff to improve service quality.

ACHIEVEMENTS

- Increased resident satisfaction scores by 30% through targeted initiatives.
- Achieved recognition for excellence in care from the state health department.
- Implemented successful rehabilitation programs that improved patient outcomes.