



 (555) 234-5678

 michael.anderson@email.com

 San Francisco, CA

 www.michaelanderson.com

SKILLS

- Transportation Management
- Freight Forwarding
- Contract Negotiation
- Performance Monitoring
- Customer Service
- Logistics Software

EDUCATION

**BACHELOR OF ARTS IN BUSINESS
ADMINISTRATION, UNIVERSITY OF
TRANSPORT MANAGEMENT, 2013**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 95% on-time delivery rate for freight operations.
- Recognized for successfully reducing freight costs by 15%.
- Led a team that improved customer satisfaction ratings significantly.

Michael Anderson

FREIGHT OPERATIONS MANAGER

Detail-oriented Logistics Specialist with a comprehensive background in transportation management and freight forwarding. Expertise in coordinating transportation activities, managing logistics contracts, and ensuring compliance with regulations. Proven track record of optimizing transportation routes to minimize costs and improve delivery times. Strong negotiation skills with a focus on building relationships with carriers and suppliers.

EXPERIENCE

FREIGHT OPERATIONS MANAGER

FastTrack Freight Services

2016 - Present

- Managed all freight operations, ensuring timely and efficient delivery of goods.
- Negotiated contracts with carriers to achieve favorable rates.
- Monitored transportation performance metrics and implemented improvements.
- Coordinated with warehouse teams to align shipping schedules.
- Developed contingency plans to mitigate transportation disruptions.
- Conducted training sessions for staff on freight management best practices.

LOGISTICS COORDINATOR

OnTime Logistics

2014 - 2016

- Assisted in coordinating logistics for national and international shipments.
- Maintained accurate shipping records and documentation.
- Collaborated with customs brokers to ensure compliance with shipping regulations.
- Provided customer service support for logistics inquiries and issues.
- Analyzed shipping data to optimize transportation routes.
- Developed reports for management on transportation costs and performance.