



# MICHAEL ANDERSON

## LOGISTICS QUALITY ASSURANCE SUPERVISOR

### PROFILE

Accomplished Logistics Quality Manager with a robust background in quality management systems and regulatory compliance. Over 10 years of progressive experience in the logistics sector, specializing in the development of quality assurance strategies that align with corporate objectives. Demonstrated expertise in risk assessment and mitigation, ensuring that all logistics operations adhere to the highest quality standards.

### EXPERIENCE

#### LOGISTICS QUALITY ASSURANCE SUPERVISOR

##### Premier Logistics Group

2016 - Present

- Oversaw quality assurance teams to ensure compliance with company standards.
- Developed training materials for quality assurance protocols.
- Conducted quality reviews and audits to maintain high standards.
- Collaborated with operations teams to address quality issues promptly.
- Utilized statistical process control tools to monitor quality metrics.
- Initiated corrective actions for non-compliance and quality failures.

#### QUALITY CONTROL ANALYST

##### Logistics Excellence Inc.

2014 - 2016

- Performed quality inspections on inbound and outbound shipments.
- Analyzed quality data to identify discrepancies and recommend solutions.
- Assisted in the development of quality improvement projects.
- Maintained documentation of quality control processes and results.
- Participated in cross-functional teams to enhance logistics services.
- Supported compliance audits and inspections by regulatory bodies.

### CONTACT

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### SKILLS

- Quality Management
- Regulatory Compliance
- Risk Assessment
- Statistical Analysis
- Team Collaboration
- Continuous Improvement

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

BACHELOR OF SCIENCE IN LOGISTICS  
MANAGEMENT, UNIVERSITY OF  
FLORIDA

### ACHIEVEMENTS

- Achieved a 95% compliance rate during external audits.
- Implemented a new quality tracking system that reduced errors by 15%.
- Recognized for leading a successful quality improvement initiative.