



MICHAEL ANDERSON

Senior Quality Assurance Manager

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SUMMARY

Distinguished Logistics Quality Manager with over 12 years of extensive experience in the field of supply chain management and quality assurance. Expertise encompasses the development and implementation of rigorous quality control systems that enhance operational efficiencies and reduce costs. Proficient in leveraging data analytics to drive informed decision-making and foster continuous improvement initiatives.

WORK EXPERIENCE

Senior Quality Assurance Manager Global Logistics Solutions

Jan 2023 - Present

- Developed and executed quality assurance protocols for logistics operations.
- Conducted regular audits to ensure compliance with regulatory standards.
- Implemented Six Sigma methodologies to streamline processes.
- Collaborated with suppliers to enhance quality control measures.
- Trained staff on quality best practices and compliance requirements.
- Analyzed quality data to identify trends and areas for improvement.

Logistics Coordinator Supply Chain Innovations

Jan 2020 - Dec 2022

- Coordinated logistics operations to ensure timely delivery of goods.
 - Managed inventory levels to optimize supply chain efficiency.
 - Utilized ERP systems for tracking shipments and inventory.
 - Developed reporting tools to assess logistics performance.
 - Engaged in vendor negotiations to improve service quality.
 - Facilitated training sessions on logistics processes and systems.
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EDUCATION

Master of Business Administration in Supply Chain Management, University of Michigan

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Quality Assurance, Supply Chain Management, Data Analysis, Process Improvement, Team Leadership, Compliance
- **Awards/Activities:** Reduced logistics costs by 20% through process optimization.
- **Awards/Activities:** Awarded 'Manager of the Year' for exceptional quality control initiatives.
- **Awards/Activities:** Successfully led a project that improved delivery times by 30%.
- **Languages:** English, Spanish, French