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SKILLS

- ERP implementation
- Process optimization
- User training
- Data analysis
- Cross-functional collaboration
- Performance monitoring

EDUCATION

**MASTER OF LOGISTICS MANAGEMENT -
UNIVERSITY OF LOGISTICS EXCELLENCE,
2020**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved supply chain efficiency by 15% through successful ERP implementation.
- Recognized for outstanding contributions to logistics project success.
- Achieved a 20% reduction in operational costs through enhanced processes.

Michael Anderson

ERP CONSULTANT

Experienced Logistics ERP Consultant with a strong focus on leveraging technology to enhance supply chain operations. Proven ability to implement ERP solutions that drive efficiency and improve service delivery. Skilled in conducting thorough analyses of logistics processes to identify bottlenecks and develop actionable strategies for improvement. Demonstrated expertise in managing cross-functional teams and fostering collaboration among stakeholders.

EXPERIENCE

ERP CONSULTANT

Tech Logistics Solutions

2016 - Present

- Assisted clients in the selection and implementation of ERP systems tailored to logistics needs.
- Conducted process mapping sessions to identify areas for improvement within supply chains.
- Facilitated user acceptance testing to ensure systems met business requirements.
- Trained staff on ERP functionalities and best practices for utilization.
- Monitored post-implementation performance to assess system effectiveness and user satisfaction.
- Collaborated with IT teams to troubleshoot and resolve system issues.

SUPPLY CHAIN COORDINATOR

Rapid Logistics Group

2014 - 2016

- Managed logistics operations to ensure timely and efficient delivery of goods.
- Utilized ERP tools to track and manage inventory levels effectively.
- Analyzed shipment data to identify trends and optimize delivery routes.
- Coordinated with vendors to ensure compliance with shipping standards.
- Maintained accurate records for inventory and shipment tracking.
- Participated in process improvement initiatives to enhance logistics performance.