



# MICHAEL ANDERSON

## ERP IMPLEMENTATION MANAGER

### CONTACT

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### SKILLS

- ERP implementation
- Supply chain analysis
- Project leadership
- Risk management
- User training
- Process improvement

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SCIENCE IN LOGISTICS MANAGEMENT - INSTITUTE OF LOGISTICS, 2016**

### ACHIEVEMENTS

- Achieved a 30% reduction in project delivery timelines through effective resource management.
- Received the Excellence in Service Award for outstanding client satisfaction ratings.
- Increased operational efficiency by 15% through optimized logistics processes.

### PROFILE

Dynamic Logistics ERP Consultant with a robust background in designing and implementing ERP solutions tailored to the logistics sector. Demonstrates a strong ability to analyze complex supply chain challenges and devise innovative strategies that lead to substantial efficiency gains and cost reductions. Expertise in aligning technology with business processes to foster sustainable growth and improve service delivery.

### EXPERIENCE

#### ERP IMPLEMENTATION MANAGER

##### Innovative Supply Chain Solutions

*2016 - Present*

- Directed the full-cycle implementation of ERP systems in logistics operations.
- Engaged with stakeholders to define project scope and objectives, ensuring alignment with business needs.
- Managed project risks and developed mitigation strategies to address potential challenges.
- Oversaw system testing and quality assurance processes, achieving a 98% success rate on first deployment.
- Provided ongoing support and maintenance post-implementation to ensure system effectiveness.
- Delivered training programs that enhanced user proficiency and operational efficiency.

#### LOGISTICS COORDINATOR

##### Freight Masters Inc.

*2014 - 2016*

- Coordinated logistics operations to ensure timely delivery of goods to clients.
- Utilized ERP systems to manage inventory levels and streamline order processing.
- Analyzed transportation data to identify cost-saving opportunities and improve service levels.
- Collaborated with suppliers to negotiate favorable shipping rates and terms.
- Maintained accurate records of shipments and inventory for reporting purposes.
- Implemented process improvements that enhanced overall operational efficiency.