



MICHAEL ANDERSON

Network Engineer

Experienced Local Area Network Engineer with over 9 years of experience in the education sector, focusing on providing robust networking solutions that support learning environments. My expertise encompasses all aspects of network design, implementation, and management, ensuring that educational institutions have reliable access to technology. I possess strong problem-solving skills, allowing me to troubleshoot and resolve network issues efficiently.

CONTACT

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San Francisco, CA

EDUCATION

Bachelor of Science in Information Systems

University of Education
2016-2020

SKILLS

- Network Design
- Technical Support
- Training
- Collaboration
- Problem Solving
- Infrastructure Upgrades

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Network Engineer

2020-2023

Global Learning Institute

- Designed and implemented a campus-wide LAN to facilitate online learning.
- Monitored network performance, achieving 98% uptime for educational services.
- Provided technical support for network-related issues across multiple campuses.
- Collaborated with faculty to integrate technology into the classroom.
- Conducted training sessions for staff on network usage and best practices.
- Evaluated and upgraded network infrastructure to support new technologies.

IT Support Technician

2019-2020

Local High School

- Assisted in the setup and maintenance of the school's LAN.
- Provided technical support to students and staff for network-related issues.
- Documented network configurations and changes for future reference.
- Participated in system upgrades to enhance network performance.
- Conducted workshops for staff on using educational technologies.
- Collaborated with administration to assess network needs and solutions.

ACHIEVEMENTS

- Improved student access to online resources by 30% through network enhancements.
- Recognized for outstanding service in supporting educational technology initiatives.
- Developed a comprehensive user guide that improved staff efficiency in using network services.