MA

MICHAEL ANDERSON

LAN ENGINEER

CONTACT

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- San Francisco, CA

SKILLS

- Network Configuration
- Troubleshooting
- Documentation
- Client Support
- Performance Tuning
- Team Collaboration

LANGUAGES

- English
- Spanish
- French

EDUCATION

ASSOCIATE DEGREE IN NETWORK TECHNOLOGY, COMMUNITY COLLEGE

ACHIEVEMENTS

- Recognized for reducing network outages by 30% through proactive monitoring.
- Received commendation for exceptional customer service in network support.
- Implemented a new training program that improved team efficiency by 15%.

PROFILE

Dedicated Local Area Network Engineer with over 5 years of experience in the telecommunications industry, specializing in the deployment and management of LAN systems. My expertise lies in optimizing network performance and integrating advanced technologies to meet client needs. I possess a strong foundation in both hardware and software solutions, enabling me to develop comprehensive network plans that align with business objectives.

EXPERIENCE

LAN ENGINEER

Broadband Networks LLC

2016 - Present

- Developed and implemented network configuration standards for efficiency.
- Performed troubleshooting of network issues to minimize downtime.
- Collaborated with vendors to procure networking equipment.
- Created documentation for network configurations and operational procedures.
- Executed performance tuning to enhance data throughput by 20%.
- Trained team members on new technologies and best practices.

NETWORK TECHNICIAN

Telecom Innovations

2014 - 2016

- Assisted in the installation and configuration of LAN equipment.
- Conducted routine inspections of network performance metrics.
- Provided technical support for network-related issues to clients.
- Maintained inventory of network hardware and software licenses.
- Participated in team meetings to discuss network upgrades.
- Documented troubleshooting processes to improve efficiency.