



# MICHAEL ANDERSON

## Plumbing Operations Manager

Dynamic Licensed Plumber with a focus on commercial facility maintenance and repair. Proven track record of managing plumbing operations in fast-paced environments while ensuring compliance with health and safety regulations. Recognized for exceptional organizational skills and an unwavering commitment to quality service delivery. Demonstrates a strategic approach to plumbing maintenance, resulting in minimized downtime and enhanced system reliability.

### CONTACT

- (555) 234-5678
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- San Francisco, CA

### EDUCATION

#### Bachelor of Science in Facilities Management

University of Technology  
2016-2020

### SKILLS

- Facility Maintenance
- Operational Management
- Compliance Knowledge
- Team Collaboration
- Emergency Response
- Customer Service

### LANGUAGES

- English
- Spanish
- French

### WORK EXPERIENCE

#### Plumbing Operations Manager

2020-2023

Facility Solutions Inc.

- Managed plumbing maintenance operations for a portfolio of commercial properties.
- Developed and implemented maintenance schedules that reduced emergency repairs by 40%.
- Coordinated with vendors to source high-quality materials for plumbing repairs.
- Conducted regular inspections to ensure compliance with safety standards.
- Trained staff on proper maintenance practices, enhancing overall team performance.
- Implemented a tracking system for maintenance requests, improving response times.

#### Senior Plumbing Technician

2019-2020

Complete Plumbing Services

- Performed troubleshooting and repairs on commercial plumbing systems.
- Assisted in the development of preventive maintenance programs.
- Maintained detailed records of service calls and repairs.
- Collaborated with facility managers to assess plumbing needs and solutions.
- Participated in safety audits, improving compliance rates.
- Provided exceptional customer service to tenants and property managers.

### ACHIEVEMENTS

- Achieved a 50% reduction in emergency plumbing repairs through proactive maintenance.
- Recognized for exceptional service delivery in client satisfaction surveys.
- Successfully implemented a new maintenance tracking system, leading to improved response times.