



MICHAEL ANDERSON

LEAD LEGACY SYSTEMS DEVELOPER

CONTACT

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- San Francisco, CA

SKILLS

- AS/400
- Java
- SQL
- System Integration
- Debugging
- User Training

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SCIENCE IN
INFORMATION SYSTEMS, TECH
UNIVERSITY, 2012**

ACHIEVEMENTS

- Led a project that integrated legacy billing systems with a new CRM platform, improving customer satisfaction by 20%.
- Recognized for reducing system downtime by implementing a robust monitoring system.
- Successfully mentored junior developers, leading to improved team performance and productivity.

PROFILE

Experienced Legacy Systems Developer with a robust background in the telecommunications industry, specializing in the maintenance and enhancement of legacy software applications. Over 8 years of experience in analyzing, developing, and optimizing legacy systems, particularly those running on the AS/400 platform. My expertise includes working closely with stakeholders to gather requirements and translating them into technical solutions.

EXPERIENCE

LEAD LEGACY SYSTEMS DEVELOPER

Telecom Innovations Inc.

2016 - Present

- Oversaw the maintenance and enhancement of AS/400 legacy applications, improving processing efficiency by 25%.
- Developed integration solutions to connect legacy systems with modern web applications.
- Collaborated with project managers to scope and execute system upgrade initiatives.
- Conducted user training and developed documentation for system changes.
- Implemented monitoring tools to track system performance and identify issues proactively.
- Worked with business analysts to ensure legacy systems met evolving client requirements.

LEGACY SYSTEMS DEVELOPER

Global Telecom Corp.

2014 - 2016

- Maintained legacy telecom billing systems, resulting in a 15% reduction in billing discrepancies.
- Assisted in the transition of legacy applications to a unified platform, enhancing user experience.
- Performed root cause analysis on system failures and implemented corrective actions.
- Developed scripts for data migration and system upgrades.
- Participated in code reviews to ensure adherence to coding standards.
- Engaged in continuous learning to stay updated on industry trends and technologies.