



# MICHAEL ANDERSON

## LEAD LEAK DETECTION TECHNICIAN

### CONTACT

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### SKILLS

- Advanced leak detection
- Risk assessment
- Team leadership
- Customer relations
- Technical reporting
- Compliance management

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

ASSOCIATE OF APPLIED SCIENCE IN  
WATER MANAGEMENT, TECH VALLEY  
COMMUNITY COLLEGE, 2015

### ACHIEVEMENTS

- Improved leak detection response times by 40% through process optimization.
- Received commendation for outstanding service in community education initiatives.
- Enhanced team performance ratings by implementing structured training programs.

### PROFILE

Accomplished Leak Detection Technician with a proven ability to identify and rectify leaks utilizing state-of-the-art detection methodologies. Expertise encompasses a wide range of systems, including municipal water supplies and industrial pipelines. Renowned for meticulous attention to detail and a proactive approach to problem-solving, significantly enhancing operational effectiveness. Demonstrates exemplary communication skills, facilitating seamless collaboration with clients and stakeholders.

### EXPERIENCE

#### LEAD LEAK DETECTION TECHNICIAN

##### WaterWorks Technologies

2016 - Present

- Managed a team of technicians in the field, ensuring adherence to safety and operational protocols.
- Utilized ground-penetrating radar technology to locate underground leaks with precision.
- Conducted risk assessments to prioritize leak detection activities based on urgency and impact.
- Developed and implemented training programs for new hires on leak detection methods.
- Coordinated with municipal authorities for compliance with water safety regulations.
- Prepared comprehensive reports on findings and recommended actions to management.

#### LEAK DETECTION TECHNICIAN

##### Urban Leak Solutions

2014 - 2016

- Performed detailed inspections of residential plumbing systems to identify leaks.
- Employed acoustic listening devices to detect leaks in high-traffic areas.
- Documented all findings and reported to homeowners with actionable solutions.
- Collaborated with construction teams to integrate leak detection systems into new builds.
- Maintained a high level of customer satisfaction through effective communication.
- Participated in community outreach programs to educate the public on leak prevention.