



# MICHAEL ANDERSON

## Senior Social Worker

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### SUMMARY

A highly accomplished Lead Social Worker with over a decade of experience in providing comprehensive social services to diverse populations. Demonstrated expertise in case management, crisis intervention, and multidisciplinary collaboration. Proficient in developing and implementing tailored intervention plans that address the unique needs of clients, ensuring the delivery of high-quality services.

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### WORK EXPERIENCE

#### Senior Social Worker Community Health Services

*Jan 2023 - Present*

- Managed a caseload of 50+ clients, providing personalized support and advocacy.
- Conducted comprehensive assessments to identify client needs and develop intervention strategies.
- Facilitated group therapy sessions, enhancing client engagement and peer support.
- Collaborated with healthcare providers to coordinate holistic care plans.
- Trained and mentored new staff on case management protocols and ethical practices.
- Utilized electronic health records (EHR) to document client progress and outcomes.

#### Social Worker Family Services Agency

*Jan 2020 - Dec 2022*

- Provided crisis intervention and emergency support to families in distress.
  - Developed and implemented individualized service plans in collaboration with clients.
  - Conducted home visits to assess environmental factors affecting family stability.
  - Facilitated community outreach programs to raise awareness of available resources.
  - Maintained detailed case notes and reports to track client progress.
  - Participated in weekly interdisciplinary team meetings to discuss client cases.
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### EDUCATION

#### Master of Social Work (MSW), University of State

*Sep 2019 - Oct 2020*

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### ADDITIONAL INFORMATION

- **Technical Skills:** case management, crisis intervention, community outreach, client advocacy, multidisciplinary collaboration, training and development
- **Awards/Activities:** Increased client retention rates by 30% through enhanced service delivery models.
- **Awards/Activities:** Received 'Social Worker of the Year' award for outstanding community impact.
- **Awards/Activities:** Successfully implemented a new case management software, improving documentation efficiency by 25%.
- **Languages:** English, Spanish, French