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SKILLS

- Textile care
- Garment processing
- Customer service
- Attention to detail
- Team collaboration
- Equipment operation

EDUCATION

HIGH SCHOOL DIPLOMA

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 95% customer satisfaction rating through quality service.
- Recognized for exceptional attention to detail in garment care.
- Increased efficiency in processing times by 20% through workflow adjustments.

Michael Anderson

RETAIL LAUNDRY SPECIALIST

Detail-oriented Laundry Assistant with a background in textile care for fashion and retail industries. Expertise in garment handling, processing, and preservation techniques to maintain product integrity. Proven ability to work efficiently in fast-paced environments while ensuring meticulous attention to detail. Strong communication skills facilitate collaboration with retail staff and management. Committed to providing exceptional service and maintaining high standards of cleanliness and organization.

EXPERIENCE

RETAIL LAUNDRY SPECIALIST

Fashion Boutique

2016 - Present

- Processed delicate garments, ensuring preservation of fabric quality and color.
- Utilized specialized equipment for cleaning and finishing high-end clothing.
- Collaborated with retail staff to manage inventory and customer requests.
- Maintained a clean and organized workspace to enhance efficiency.
- Implemented best practices for stain removal and fabric care.
- Provided exceptional customer service, addressing inquiries and concerns.

LAUNDRY ASSISTANT

Local Dry Cleaners

2014 - 2016

- Sorted and processed garments according to fabric type and care instructions.
- Operated dry cleaning machinery, ensuring compliance with safety standards.
- Maintained accurate records of customer orders and transactions.
- Provided consultations to clients regarding garment care and cleaning options.
- Assisted in training new staff on equipment operation and safety.
- Ensured cleanliness and organization of the laundry area for efficiency.