



MICHAEL ANDERSON

Senior Laundry Technician

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SUMMARY

Dedicated and detail-oriented Laundry Assistant with extensive experience in high-volume laundry operations within the hospitality sector. Proven ability to maintain stringent cleanliness standards and ensure the efficient processing of linens and garments. Recognized for optimizing workflow processes and implementing best practices that enhance productivity and reduce turnaround times. Strong commitment to teamwork and collaboration, fostering a positive work environment.

WORK EXPERIENCE

Senior Laundry Technician **Luxury Hotel Group**

Jan 2023 - Present

- Managed daily laundry operations, overseeing a team of 5 laundry staff.
- Executed quality control measures to ensure linens met hotel standards.
- Maintained and operated commercial laundry machinery, reducing downtime by 20%.
- Developed and implemented training programs for new hires on equipment usage.
- Coordinated with housekeeping to streamline linen delivery and collection.
- Monitored inventory levels and ordered supplies to maintain efficient operations.

Laundry Assistant **Local Dry Cleaners**

Jan 2020 - Dec 2022

- Assisted in sorting, washing, and drying various fabrics and garments.
 - Utilized stain removal techniques to restore garments to pristine condition.
 - Maintained cleanliness and organization of the laundry area, ensuring compliance.
 - Operated and maintained laundry equipment, performing regular maintenance checks.
 - Provided excellent customer service, addressing client inquiries and concerns.
 - Participated in inventory management, tracking supply usage and needs.
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EDUCATION

High School Diploma

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Laundry operations, Quality control, Equipment maintenance, Team management, Customer service, Inventory management
- **Awards/Activities:** Improved laundry processing efficiency by 30% through workflow optimization.
- **Awards/Activities:** Received Employee of the Month award for exceptional service and teamwork.
- **Awards/Activities:** Implemented a new inventory tracking system that reduced supply costs by 15%.
- **Languages:** English, Spanish, French