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## SKILLS

- textile care
- operational efficiency
- team management
- client relations
- inventory control
- eco-friendly practices

## EDUCATION

ASSOCIATE DEGREE IN FASHION  
MERCHANDISING, COLLEGE OF TEXTILE  
ARTS

## LANGUAGE

- English
- Spanish
- German

## ACHIEVEMENTS

- Increased operational efficiency by 22% through process improvements.
- Achieved a 98% customer satisfaction rating through exceptional service.
- Recognized for contributions to sustainability initiatives within the company.

# Michael Anderson

## LAUNDRY SERVICES SUPERVISOR

Innovative Laundry and Ironing Specialist with a robust background in textile care and operational efficiency. Recognized for a strategic approach to managing laundry services that prioritize customer satisfaction and sustainability. Expertise in utilizing advanced technologies to enhance service delivery and streamline processes. Proven ability to lead and mentor teams, fostering a culture of excellence and continuous improvement.

## EXPERIENCE

### LAUNDRY SERVICES SUPERVISOR

Bright Clean Solutions

2016 - Present

- Supervised a team of laundry professionals, ensuring adherence to quality and safety standards.
- Implemented new eco-friendly practices, reducing chemical usage by 30%.
- Conducted regular training sessions focusing on fabric care and equipment usage.
- Managed client relationships, resolving issues promptly to maintain satisfaction.
- Oversaw inventory management, achieving a 20% reduction in waste.
- Analyzed operational data to identify areas for improvement and increase efficiency.

### IRONING TECHNICIAN

Fine Pressing Services

2014 - 2016

- Executed high-quality ironing services for various garments, ensuring client specifications.
- Maintained equipment to ensure optimal performance and longevity.
- Provided training to new hires on best practices in ironing techniques.
- Monitored client preferences to ensure personalized service delivery.
- Maintained cleanliness and organization in the ironing area.
- Developed a system for tracking garment care instructions to enhance service accuracy.