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EXPERTISE SKILLS

- fabric preservation
- process improvement
- team development
- customer engagement
- safety management
- supplier relations

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Diploma in Laundry Technology, National Academy of Textile Sciences

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
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MICHAEL ANDERSON

LAUNDRY FACILITY MANAGER

Accomplished Laundry and Ironing Specialist with extensive expertise in the intricacies of fabric care and laundry operations. Demonstrated proficiency in managing high-volume laundry services while ensuring meticulous attention to detail and quality control. Skilled in the application of advanced laundering techniques, contributing to superior garment presentation and longevity. Known for fostering collaborative team environments that prioritize efficiency and customer satisfaction.

PROFESSIONAL EXPERIENCE

EcoClean Laundry Solutions

Mar 2018 - Present

Laundry Facility Manager

- Managed a state-of-the-art laundry facility, overseeing operations and staff of 30.
- Implemented sustainable practices, reducing water usage by 40% without compromising service quality.
- Conducted performance reviews and provided ongoing training to enhance staff competencies.
- Established partnerships with local businesses, increasing client base by 50%.
- Developed a comprehensive safety program, resulting in zero workplace accidents.
- Analyzed customer feedback to refine service offerings, boosting satisfaction ratings.

Gleam Ironing Services

Dec 2015 - Jan 2018

Ironing Specialist

- Executed professional ironing services for a wide variety of garments, ensuring impeccable presentation.
- Utilized specialized equipment to achieve optimal fabric finishes and minimize damage.
- Maintained high standards of hygiene and cleanliness in the ironing area.
- Provided personalized service to clients, addressing specific garment care needs.
- Trained new employees on proper ironing techniques and equipment usage.
- Developed a tracking system for client preferences, enhancing service personalization.

ACHIEVEMENTS

- Recognized for reducing operational costs by 20% through effective resource management.
- Enhanced client retention by 30% through improved service quality.
- Won the Best Green Business Award for sustainable practices in laundry operations.