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## SKILLS

- Laser technology
- Client support
- Appointment scheduling
- Documentation
- Hygiene standards
- Teamwork

## EDUCATION

**DIPLOMA IN BEAUTY THERAPY, COLLEGE OF BEAUTY ARTS, 2020**

## LANGUAGE

- English
- Spanish
- German

## ACHIEVEMENTS

- Achieved recognition for outstanding customer service.
- Contributed to a 15% increase in client bookings.
- Successfully completed training in laser treatment protocols.

# Michael Anderson

## LASER HAIR REMOVAL ASSISTANT

Proficient Laser Hair Removal Technician with a robust foundation in customer service and aesthetic treatments. Expertise in employing state-of-the-art laser technology to provide effective hair removal solutions tailored to individual client needs. Proven ability to establish rapport with clients, ensuring a comfortable and positive treatment experience. Strong organizational skills facilitate efficient management of treatment schedules and patient records.

## EXPERIENCE

### LASER HAIR REMOVAL ASSISTANT

Glow Aesthetics

2016 - Present

- Supported lead technicians in the execution of laser hair removal treatments.
- Assisted in patient consultations, providing information on procedures.
- Ensured compliance with safety and hygiene standards during treatments.
- Documented client interactions and treatment outcomes accurately.
- Helped maintain inventory of supplies and equipment.
- Participated in client follow-up to assess treatment satisfaction.

### CUSTOMER SERVICE REPRESENTATIVE

Beauty & Wellness Center

2014 - 2016

- Managed client inquiries and scheduled appointments for services.
- Educated clients on various aesthetic treatments and their benefits.
- Assisted in developing promotional materials for services.
- Maintained accurate records of client interactions.
- Provided exceptional customer service to enhance client satisfaction.
- Collaborated with the aesthetic team to improve service delivery.