MA

Michael
ANDERSON

CONTACT

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📍 San Francisco, CA

SKILLS

- Healthcare IT
- EHR Configuration
- HIPAA Compliance
- Technical Support
- System Audits
- User Training

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN HEALTH INFORMATICS, UNIVERSITY OF HEALTH SCIENCES, 2014

ACHIEVEMENTS

- Recognized for outstanding performance in ensuring compliance during system audits.
- Improved system adoption rates by 35% through effective training programs.
- Successfully led a project to enhance data access, resulting in a 20% decrease in user-reported issues.

HEALTHCARE IT CONFIGURATION ANALYST

Detail-oriented IT Configuration Analyst with 7 years of experience in the healthcare industry. I have a strong background in managing IT configurations for electronic health record (EHR) systems, ensuring compliance with HIPAA regulations. My expertise lies in analyzing system requirements and implementing configurations that enhance data security and accessibility for healthcare professionals.

WORK EXPERIENCE

HEALTHCARE IT CONFIGURATION ANALYST
HealthTech Solutions
2020 - 2025

- Managed configuration settings for EHR systems, ensuring compliance with HIPAA and improving data security.
- Collaborated with clinical teams to gather requirements for system enhancements, improving user workflows.
- Conducted regular system audits to identify and resolve configuration vulnerabilities.
- Utilized configuration tools like Chef to automate deployment, reducing implementation time by 40%.
- Provided technical support and training to end-users, enhancing adoption rates of new systems.
- Documented all configuration changes and maintained logs for compliance purposes.

IT SUPPORT SPECIALIST
Care Management Services
2015 - 2020

- Assisted in the configuration and maintenance of healthcare IT systems, ensuring continuous operation.
- Resolved technical issues related to system configurations, achieving a 90% satisfaction rate from users.
- Participated in the implementation of new software solutions to enhance patient care.
- Contributed to the development of a knowledge base for common configuration problems.
- Monitored system performance and reported anomalies to senior analysts for resolution.
- Engaged in regular training sessions to improve technical skills and knowledge of healthcare systems.