



MICHAEL ANDERSON

IT CHANGE MANAGEMENT SPECIALIST

CONTACT

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- San Francisco, CA

SKILLS

- Change management
- Healthcare IT
- Stakeholder analysis
- Training delivery
- Risk management
- Communication strategies

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN HEALTH INFORMATION MANAGEMENT, HEALTH UNIVERSITY, 2015

ACHIEVEMENTS

- Led a change initiative that resulted in a 30% improvement in user satisfaction scores for EHR systems.
- Recognized for excellence in change management by receiving the 'Innovator Award' from HealthTech Solutions.
- Successfully reduced the time to implement changes by 15% through streamlined processes.

PROFILE

Enthusiastic IT Change Management Analyst with over 5 years of experience in the healthcare industry. Expertise in managing technology transitions within clinical settings, ensuring minimal disruption to patient care. Proven ability to develop and execute change management strategies that enhance user adoption and engagement. Skilled in stakeholder management, with a focus on aligning change initiatives with regulatory requirements and best practices.

EXPERIENCE

IT CHANGE MANAGEMENT SPECIALIST

HealthTech Solutions

2016 - Present

- Designed change management plans for EHR system implementations, achieving a 50% decrease in training time.
- Conducted stakeholder analysis to identify key influencers and champions within clinical teams.
- Developed and delivered training sessions for over 200 healthcare professionals on new technologies.
- Utilized feedback mechanisms to measure the effectiveness of change initiatives, leading to continuous refinement.
- Collaborated with IT and clinical teams to troubleshoot issues during technology rollouts.
- Created user-friendly guides and resources to support staff during transitions.

CHANGE COORDINATOR

City Hospital

2014 - 2016

- Managed change requests for IT upgrades in patient management systems, ensuring compliance with healthcare regulations.
- Facilitated change impact assessments, identifying potential risks and mitigation strategies.
- Engaged with clinical staff to gather insights and address concerns related to technology changes.
- Monitored change implementation timelines and deliverables, ensuring adherence to project schedules.
- Supported the development of communication plans to keep all stakeholders informed during transitions.
- Contributed to a 20% increase in staff confidence regarding new technology through targeted support initiatives.