

MICHAEL ANDERSON

Senior IT Business Analyst

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Experienced IT Business Analyst with a focus on manufacturing processes, dedicated to optimizing operational efficiencies through technology. With over 12 years of experience in the manufacturing sector, possesses a strong ability to analyze complex systems and develop solutions that enhance productivity. Demonstrates expertise in process mapping, requirements gathering, and systems integration, ensuring that manufacturing operations are aligned with business objectives.

WORK EXPERIENCE

Senior IT Business Analyst | Manufacturing Solutions Inc.

Jan 2022 – Present

- Led initiatives to analyze and redesign manufacturing processes for efficiency.
- Developed and implemented systems to track production metrics and KPIs.
- Collaborated with engineering teams to gather requirements for system upgrades.
- Facilitated workshops to engage stakeholders in process improvement discussions.
- Monitored project budgets and timelines to ensure successful delivery.
- Provided training and support for new systems to enhance user adoption.

IT Business Analyst | Global Manufacturing Corp.

Jul 2019 – Dec 2021

- Assisted in the documentation of business requirements for manufacturing systems.
- Collaborated with production staff to identify areas for process improvement.
- Conducted user acceptance testing (UAT) to validate system functionality.
- Maintained documentation for compliance and auditing purposes.
- Engaged with customers to gather feedback on service enhancements.
- Supported the implementation of new manufacturing technologies.

SKILLS

Manufacturing Processes

Process Improvement

Systems Integration

Data Analysis

Project Management

User Training

EDUCATION

Bachelor of Science in Industrial Engineering

2015 – 2019

Georgia Institute of Technology

ACHIEVEMENTS

- Successfully led a project that reduced production costs by 20%.
- Recognized for excellence in implementing lean manufacturing principles.
- Improved production efficiency by 30% through technology enhancements.

LANGUAGES

English

Spanish

French