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EXPERTISE SKILLS

- Healthcare IT
- EHR Systems
- Regulatory Compliance
- Data Analytics
- User Training
- Process Improvement

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Bachelor of Science in Health Information Management, University of Florida

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

HEALTHCARE IT BUSINESS ANALYST

Detail-oriented IT Business Analyst with a specialization in healthcare technology, dedicated to enhancing patient care through innovative IT solutions. With over 8 years of experience in the healthcare sector, possesses a profound understanding of regulatory compliance and the need for seamless integration of technology in clinical settings. Demonstrates exceptional analytical skills and a proven ability to translate complex healthcare requirements into functional specifications.

PROFESSIONAL EXPERIENCE

HealthTech Innovations

Mar 2018 - Present

Healthcare IT Business Analyst

- Gathered and analyzed user requirements from healthcare professionals.
- Developed functional specifications for electronic health record (EHR) systems.
- Collaborated with IT teams to ensure compliance with HIPAA regulations.
- Facilitated training for healthcare staff on new technologies.
- Conducted impact assessments to evaluate the effectiveness of implemented solutions.
- Supported system upgrades to improve user experience and functionality.

MedSys Solutions

Dec 2015 - Jan 2018

Junior IT Business Analyst

- Assisted in the documentation of business processes related to patient management.
- Participated in user testing to ensure system requirements were met.
- Provided support during the implementation of telehealth solutions.
- Collaborated with clinical staff to gather feedback on system performance.
- Maintained documentation for regulatory compliance and audits.
- Engaged in continuous learning to stay updated on healthcare technology trends.

ACHIEVEMENTS

- Successfully improved EHR user satisfaction by 20% through targeted training programs.
- Recognized for excellence in project delivery during critical system upgrades.
- Contributed to a project that reduced patient data entry errors by 30%.