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SKILLS

- Network design
- Wireless networking
- Data protection
- Technical support
- Project management
- User training

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, UNIVERSITY OF EDUCATION

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Successfully led a network upgrade project that increased wireless coverage by 50%.
- Recognized with the 'Outstanding Contribution Award' for innovative technology solutions in 2020.
- Achieved Cisco Certified Network Associate (CCNA) certification in 2019.

Michael Anderson

NETWORK ADMINISTRATOR

Innovative IP Network Engineer with 6 years of experience in the educational sector, focused on creating and managing network environments that enhance learning experiences. I excel in designing wireless networks that support high-density user environments, ensuring reliable access to digital resources. My experience in implementing security measures to protect student data is complemented by my ability to train and support educators in using technology effectively.

EXPERIENCE

NETWORK ADMINISTRATOR

EduNet Systems

2016 - Present

- Designed and implemented a wireless network infrastructure across multiple campuses, supporting over 5,000 users.
- Configured security protocols to protect sensitive educational data and student information.
- Collaborated with faculty to develop technology solutions that enhance learning experiences.
- Conducted training sessions for staff on network access and usage policies.
- Monitored network performance and implemented improvements, increasing reliability by 40%.
- Participated in budget planning for network upgrades, ensuring cost-effective solutions.

IT SUPPORT TECHNICIAN

City College

2014 - 2016

- Assisted in maintaining the college's network infrastructure, ensuring minimal downtime.
- Provided technical support to students and faculty, resolving network-related issues.
- Documented changes to network configurations for compliance and audit purposes.
- Supported the implementation of e-learning platforms, enhancing remote learning capabilities.
- Engaged in regular system maintenance checks, improving overall network performance.
- Participated in workshops to train users on new technologies and applications.