MA

MICHAEL ANDERSON

NETWORK OPERATIONS ENGINEER

CONTACT

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SKILLS

- Network management
- Telecommunications
- Performance monitoring
- Project coordination
- Security policies
- Equipment configuration

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ENGINEERING IN INFORMATION TECHNOLOGY, STATE UNIVERSITY

ACHIEVEMENTS

- Implemented a network upgrade project that increased speed by 50% and reduced latency.
- Received 'Employee of the Month' for outstanding contributions in April 2020.
- Achieved CompTIA Network+ certification in 2019.

PROFILE

Results-oriented IP Network Engineer with 5 years of experience in telecommunications and network infrastructure management. Specializing in the deployment and administration of scalable network solutions, I have successfully managed multi-site network operations and reduced operational costs through strategic planning and execution. My background in project management combined with technical expertise in network design allows me to lead projects effectively while ensuring compliance with industry standards.

EXPERIENCE

NETWORK OPERATIONS ENGINEER

Telecom Innovations

2016 - Present

- Managed daily network operations across multiple locations, ensuring 100% service availability.
- Deployed new network monitoring tools that increased issue detection speed by 35%.
- Conducted regular network performance evaluations and provided actionable insights for improvements.
- Worked closely with vendors to upgrade aging infrastructure, resulting in a 20% cost reduction.
- Developed and implemented network security policies that strengthened data protection.
- Trained junior staff on network management best practices and tools.

JUNIOR NETWORK ENGINEER

NextGen Networks

2014 - 2016

- Assisted in the installation and configuration of network equipment across various client sites.
- Monitored network traffic and performance, escalating issues to senior engineers as needed.
- Participated in network design meetings, contributing to innovative solutions.
- Documented network configurations and changes, ensuring accurate records.
- Supported disaster recovery drills, enhancing network resilience.
- Resolved user-reported connectivity issues, improving end-user satisfaction.