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## SKILLS

- Healthcare Design
- User Research
- Usability Testing
- Design Thinking
- Prototyping
- Collaboration

## EDUCATION

**MASTER OF SCIENCE IN HUMAN-COMPUTER INTERACTION, GEORGIA INSTITUTE OF TECHNOLOGY**

## LANGUAGE

- English
- Spanish
- German

## ACHIEVEMENTS

- Received the 2021 HealthTech Innovation Award for outstanding design in healthcare applications.
- Improved patient satisfaction ratings by 20% through design enhancements.
- Successfully launched a telehealth app that garnered positive user feedback.

# Michael Anderson

## LEAD INTERACTION DESIGNER

Strategic Interaction Designer with a focus on healthcare applications and over 8 years of experience in creating user-centric digital solutions. Expertise in designing interfaces that improve patient engagement and streamline healthcare processes. Demonstrated ability to collaborate with healthcare professionals to understand user needs and translate them into effective design strategies. Recognized for enhancing usability and accessibility in digital health products.

## EXPERIENCE

### LEAD INTERACTION DESIGNER

HealthTech Innovations

2016 - Present

- Designed patient-facing applications that increased user engagement by 35%.
- Conducted usability studies to inform design decisions and improve user satisfaction.
- Collaborated with stakeholders to define project scope and objectives.
- Utilized design thinking methodologies to foster innovation in product development.
- Developed comprehensive design specifications for development teams.
- Presented design concepts to executive leadership, gaining support for key initiatives.

### INTERACTION DESIGNER

CareTech Solutions

2014 - 2016

- Created interfaces for healthcare software applications, enhancing usability.
- Participated in user research to gather insights for design improvements.
- Collaborated with developers to ensure design accuracy during implementation.
- Developed wireframes and prototypes to communicate design ideas effectively.
- Facilitated usability testing sessions to validate design concepts.
- Maintained design documentation to support project development.