

# MICHAEL ANDERSON

Intelligent Transportation Systems Manager

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Proactive and detail-oriented Intelligent Transport Systems Manager specializing in the integration of smart technologies into public transportation systems. Extensive experience in managing projects that enhance passenger experience and operational efficiency. Proven ability to work collaboratively with diverse teams and stakeholders to drive successful project outcomes. Strong focus on user-centered design principles, ensuring that solutions meet the needs of the community.

## WORK EXPERIENCE

### Intelligent Transportation Systems Manager | Smart City Solutions

Jan 2022 – Present

- Managed the deployment of smart ticketing systems across public transport networks.
- Collaborated with software developers to create user-friendly applications.
- Conducted user research to inform system design and functionality.
- Engaged with community stakeholders to ensure project alignment with needs.
- Monitored system performance and implemented enhancements based on user feedback.
- Presented project results to city officials and community groups.

### Public Transport Systems Analyst | City Transit Authority

Jul 2019 – Dec 2021

- Analyzed public transport usage data to identify trends and areas for improvement.
- Worked with planning teams to develop strategies for increased ridership.
- Prepared detailed reports on transit performance metrics for management.
- Assisted in the deployment of real-time passenger information systems.
- Facilitated community engagement sessions to gather public input on transport issues.
- Collaborated with IT teams to enhance system integration and functionality.

## SKILLS

Smart Technologies

User-Centered Design

Project Management

Community Engagement

Data Analysis

Performance Monitoring

## EDUCATION

### Bachelor of Science in Transportation Planning

2015 – 2019

University of Florida

## ACHIEVEMENTS

- Increased passenger satisfaction scores by 15% through innovative system enhancements.
- Received commendation for outstanding project management from city leadership.
- Developed a public transport strategy that improved service reliability by 20%.

## LANGUAGES

English

Spanish

French