



MICHAEL ANDERSON

LEAD TRAINING SPECIALIST

PROFILE

Highly skilled insurance training expert with extensive experience in enhancing workforce capabilities through innovative training methodologies. Specializes in the design and implementation of training programs that address specific organizational needs while fostering a culture of excellence. Proven ability to assess training requirements and develop strategic initiatives that align with business objectives.

EXPERIENCE

LEAD TRAINING SPECIALIST

Insurance Innovators Inc.

2016 - Present

- Directed the creation of an award-winning training program recognized for excellence in adult education.
- Facilitated over 150 training sessions, achieving a participant satisfaction rate of 98%.
- Implemented innovative learning technologies that enhanced engagement and retention.
- Conducted needs assessments to tailor training initiatives to specific departmental goals.
- Coordinated with senior leadership to align training objectives with corporate strategy.
- Mentored and coached team members, fostering a collaborative training environment.

TRAINING CONSULTANT

National Insurance Agency

2014 - 2016

- Developed a comprehensive training curriculum for claims processing teams.
- Utilized data analytics to measure training impact and make data-driven improvements.
- Facilitated interactive workshops that enhanced technical skills and product knowledge.
- Collaborated with subject matter experts to ensure content accuracy and relevance.
- Designed assessment tools to evaluate training effectiveness and learner progress.
- Established a feedback loop with participants for continuous program enhancement.

CONTACT

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- San Francisco, CA

SKILLS

- Training Design
- Needs Assessment
- Learning Technologies
- Adult Education
- Leadership Development
- Program Evaluation

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN BUSINESS
ADMINISTRATION, NEW YORK
UNIVERSITY

ACHIEVEMENTS

- Awarded 'Excellence in Training' for innovative training program development.
- Increased training completion rates by 30% through improved engagement strategies.
- Achieved a 15% reduction in employee turnover due to enhanced training initiatives.