



# MICHAEL ANDERSON

Senior Underwriter

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## SUMMARY

Distinguished Insurance Professional with over 15 years of experience in risk assessment and management within the insurance sector. Expertise encompasses underwriting, claims management, and developing innovative insurance products tailored to market demands. Demonstrated ability to lead cross-functional teams to achieve operational excellence and enhance customer satisfaction. Proven track record in negotiating high-value contracts and fostering relationships with key stakeholders.

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## WORK EXPERIENCE

### Senior Underwriter Global Insurance Corp.

Jan 2023 - Present

- Conducted comprehensive risk assessments to determine policy terms and pricing.
- Collaborated with actuarial teams to refine underwriting guidelines and improve accuracy.
- Utilized advanced software tools for risk modeling and analysis.
- Mentored junior underwriters, enhancing team productivity and efficiency.
- Reviewed and approved high-value insurance applications exceeding \$1 million.
- Implemented process improvements that reduced turnaround time by 25%.

### Claims Manager National Insurance Group

Jan 2020 - Dec 2022

- Oversaw a team of claims adjusters, ensuring compliance with company policies and regulations.
  - Developed training programs to enhance claims handling skills and customer service.
  - Analyzed claims data to identify trends and mitigate potential fraud.
  - Established strategic partnerships with legal and healthcare professionals to streamline claims resolution.
  - Achieved a 30% reduction in claims processing time through workflow optimization.
  - Presented quarterly reports to executive leadership on claims performance metrics.
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## EDUCATION

### Master of Business Administration, Risk Management - University of Chicago

Sep 2019 - Oct 2020

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## ADDITIONAL INFORMATION

- **Technical Skills:** Risk Assessment, Underwriting, Claims Management, Data Analytics, Contract Negotiation, Team Leadership
- **Awards/Activities:** Recognized as 'Employee of the Year' for outstanding contributions to underwriting excellence.
- **Awards/Activities:** Successfully increased policy renewal rates by 15% through targeted customer engagement strategies.
- **Awards/Activities:** Played a key role in launching a new insurance product that captured 20% of market share within the first year.
- **Languages:** English, Spanish, French